A smartSTATION is a service station you can manage remotely via a computer or smartphone. It never stops and features very small maintenance and blocking costs. It is a safe, reliable and performing service station. It can “manage itself”, it is user-friendly because it is aimed at satisfying the end-users. In other words… it is smart!

Using the cloud, all backoffice operations will be transferred online and data from your systems will be accessible at any moment. For this reason, smartSTATION does not require a management system in each service station. Online data is also secure: with the granting of ISO 27001 certification, Fortech has confirmed its high standards of security in the treatment of data transmitted by its customers, suppliers and stakeholders.

smartOPT is not just a mere service station terminal: it can be controlled from your smartphone, it accepts all the latest payment methods, it is touch screen, detects the presence of the client and can even manage marketing campaigns. smartOPT can be equipped with an integrated forecourt controller and can therefore be installed without a separate station computer.

smartBOX is the forecourt controller which gives you simultaneous control over all of the most common dispensers. Supports PUMALAN, IFSF LON, NUOVO PIGNONE protocols. Connected via ethernet, it can be located anywhere in your service station. Seamlessly integrated into your forecourt terminal, it can also be installed into your smartOPT.

smartSTATION is the service station of the future which can be monitored and managed via a smartphone or tablet App. Using the advanced SiteManager and DataManager platforms, the manager can see how systems are running, monitor fuel stocks in the tanks and adjust pricing for each system at any moment and from anywhere. For greater safety and security, the manager is alerted by SMS and email in the event of a fault or malfunction alarm generated by the system.

The Fortech phone support, core business of the company, is reliable, safe and fast. The Fortech Help Desk sorts out 90% of the issues remotely: Gilbarco, Wayne, Tokheim technicians ensure a correct diagnosis and prompt troubleshooting over the phone. An innovative analysis system installed in the point of sale allows the Fortech phone technicians to investigate the station devices hence reducing maintenance costs and downtime in the point of sale itself.

The innovation: smartOPT
smartOPT: integrates perfectly with your dispensers
System control via smartphone!
You’ll never walk alone: help desk available 7 days a week
You can set up a loyalty program with customized fill up cards! Manage your clients’ profile through a web platform.
smartWASH is the most advanced carwash station. It is capable of interacting with the client with no staff needed.